

Hours Not Worked Office of Management & Budget

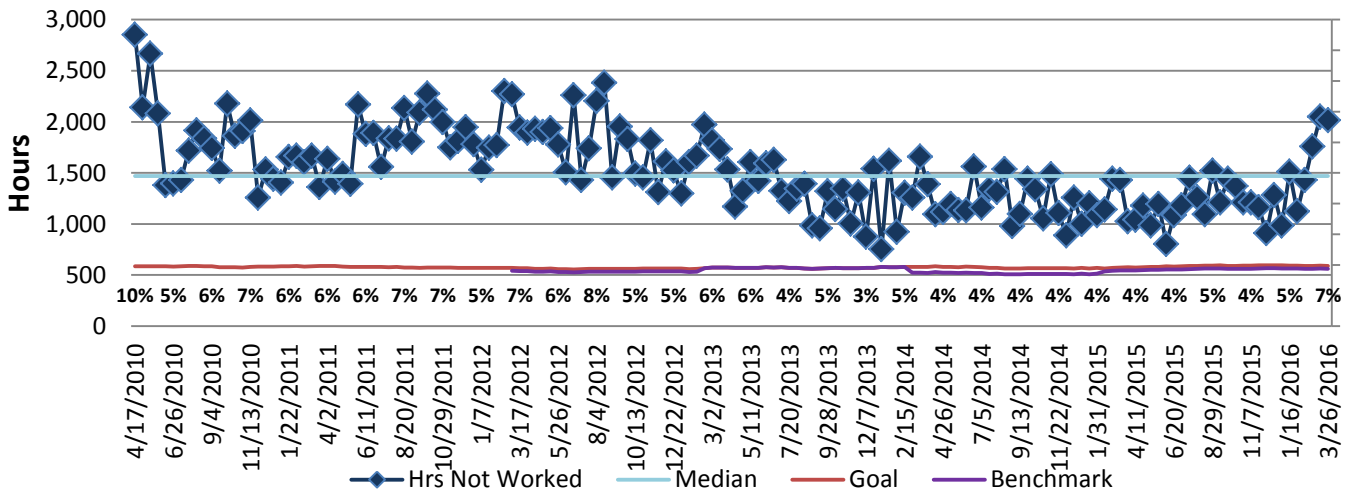
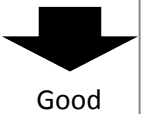


KPI Owner: Daniel Frocht

Process: Time and Attendance

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: FY15 (Jul2014: 2,685) Goal: 2% of Total Opportunities (BLS) Benchmark: Local Government Rate of 1.9%		Data Source: Payable Time PeopleSoft Goal Source: Scope Summary Benchmark Source: Bureau Labor Statistics	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: Total # of hrs per month employees were not at work performing normal job functions (excludes vacations & holidays), rate calculated by dividing by total standard hours Why Measure: Better understand culture impact on employee attendance Next Improvement Step: Continue to address sick leave since it's the biggest driver of this KPI		
How Are We Doing?					
03.29.15-03.26.16 12 Month Goal	03.29.15-03.26.16 12 Month Actual		03.13.16-03.26.16 Goal	03.13.16-03.26.16 Actual	
15,322	33,482		590	2,018	
Hours	Hours		Hours	Hours	

Hours Not Worked



03.29.15-03.26.16 Pareto Analysis

